



LBS Regulatory Consulting Service provides consulting sessions to answer your questions about U.S. Customs regulations and import clearance, FDA, EPA and USDA regulatory compliance. We offer four types of consulting plans through email and phone call to best fit your needs and circumstances.

Plan 1: Pay-per-Question Consulting Plan

With Pay-per-Question Consulting Session, you just pay \$10 per question. The consulting session consists of:

1. Introductory email: the consultant will send a pre-session questionnaire to understand your needs.
2. Inquiry email: the customer will email questions to the consultant.
3. The consultant will study your questions carefully and if it is in the range of our consulting plan and capacity, we will send an invoice. If necessary, the consultant may reformulate the questions and email them back to the customer for review.
4. Once the payment is made, the consultant will send the answers.

Plan 2: Email Consulting Plan

The email consulting session consists of:

1. Introductory email: the consultant will send a pre-session questionnaire to understand your needs.
2. Inquiry email: the customer will email questions to the consultant.
3. The consultant will study your questions carefully and if it is in the range of our consulting plan and capacity, we will send an invoice. If necessary, the consultant may reformulate the questions and email them back to the customer for review.
4. Once the payment is made, the consultant will send the answers.
5. You will review the answers and if you have additional questions, we will accept one additional inquiry email.
6. The consultant will email the final answers and summary.

\$189 per email consulting session.

We will post the summary email, supporting documents, forms, manuals, instructions, and helpful links on your client portal account. You can read, download, and print them anytime you want for free. Our Secure Client Portal is for secure communication and data transfer, and the opening and use of the account is free. Our consultant is a licensed US Customs Broker.

Plan 3: Phone Consulting Plan

The phone consulting session consists of:

1. Introductory email from the consultant: the consultant will send a pre-session questionnaire to understand your needs.
2. Inquiry email: the customer will email questions to the consultant.
3. The consultant will study your questions carefully and if it is in the range of our consulting program and capacity, we will send an invoice with the scheduled time for the phone call.
4. If you accept our offer, you will register and open a free client portal account for secure communication and data transfer.
5. Once payment is made, the consultant or customer will call the number provided at the appointed time.
6. After a 30-minute phone consulting session, the consultant will send a summary email of the consulting session.
7. You will review the answer and if you have additional questions, we will accept one additional inquiry email.
8. The consultant will send the final answers and summary.

\$289 per 30-minute phone consulting session.

We will post the summary email, supporting documents, forms, manuals, instructions, and helpful links on your client portal account. You can read, download, and print them anytime you want for free. Our Secure Client Portal is for secure communication and data transfer and the opening and use of the account is free. Our consultant is a licensed US Customs Broker.

Plan 4: Annual Consulting Subscription Plan

We also offer an annual subscription plan for \$350/month (or \$2,400/year if paid annually). The annual subscription plan consists of 1 phone consulting session and up to 3 email consulting sessions per month.

Payment

We accept PayPal and credit card. We also accept payment by Wise.com. If you want to pay with credit card, please register and open a free Client Portal account for secure communication and data transfer. For Client Portal registration, we will send you an invitation email. Please follow the instruction to create your account.